



iKonnnect Online Navigation Guide

The Premier Resource for Kirloskar Oil
Engines Parts, Service, and Diagnostic
Information.



8806334433

koel.helpdesk@kirloskar.com

Login

KIRLOSKAR CARE

iKconnect Online

Product

Click here to visit iKconnect Online

Check Status

Contact Us



Contact us



User Registration



iKonnnect online

Service Info



Parts Info



Diagnostics Info



Support



Login

Please Login

Enter Ticket / Employee Number

Enter your Password

Forgot password ? Forgot Username ? Sign up

Submit Reset

Click Sign-Up

About iKonnnect online

The iKonnnect online serves as a comprehensive and accessible hub that empowers the service by providing our Customers and Dealers with essential information, resources and support to efficiently and effectively maintain, repair and optimize Kirloskar oil engines in the field



iKonnct online

Service Info ▾

Parts Info ▾

Diagnostics Info ▾

Support ▾



Login

Select User Type

-- Select User Type -- ▾

-- Select User Type --

Kirloskar Oil Engines Limited

Service Dealer

Genset OEM

Industrial OEM

Select the respective user type from the drop down

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infokoel@kirloskar.com



[Privacy Policy](#)

Note

- System will not accept the mail id's other than the respective domain mail id

Post reading the Terms and condition check-in in the box

Click Signup

Zone -- Select Zone -- ▾

OEM Name -- Select OEM Name -- ▾

Location -- Select Location -- ▾

User / Employee Name
Eg : Anil

Ticket /Employee Number
Eg : TAEMP001

Official Email ID
Eg : abc@domain.com

Contact Number
Eg : 90000*****

Role
Eg : Service Manager

Enter Captcha

☐ I Accept terms and conditions: [Read the terms and conditions](#)

Sign Up Reset

Fill your details in the respective form

Read the terms and conditions

User - Post Submission of the registration form, a mail will be sent to the official mail id given in the registration page like below.



KOEL : new password creation Inbox x



noreply_ikonnnectonline@kirloskar.com <noreply_ikonnnectonline@kirloskar.com>
to me ▾

2:37 PM (0 minutes ago) ☆ ↶ ⋮

Dear **User name**

Thank you for your registration, please click on the below link to complete your registration:

[For User Email Confirmation](#)

Click on this link for mail id verification and password creation

↶ Reply

↷ Forward



iKconnect online

Service Info ▾

Parts Info ▾

Diagnostics Info ▾

Support ▾



Login

Change Password

Employee id :

Password must include

- * At least one uppercase letter
- * At least one lowercase letter
- * At least one number
- * At least one special character
- * Minimum 6 characters

Note : Use 6 or more characters with a mix of letters, numbers & symbols

New Password:

Enter New Password

Confirm Password:

Re-Enter New Password

Select Security Question 1:

-- Select Question --

Please Enter Your Answer:

Please Enter Your Answer

Select Security Question 2:

-- Select Question --

Please Enter Your Answer:

Please Enter Your Answer

Select Security Question 3:

-- Select Question --

Please Enter Your Answer:

Please Enter Your Answer

Submit

Exit

Note

- Remember the Security question and answers. It will help the user to retrieve their password in case the password has been forgotten.

Create password by following the requirements

Create a security question and answers to retrieve your password

Click Submit

KOEL : Account Created Successfully Inbox x



noreply_ikconnectonline@kirloskar.com <noreply_ikconnectonline@kirloskar.com>

to me ▾

2:40 PM (0 minutes ago)



Dear **User Name**

Your account has been created successfully in the KOEL application. Please wait for admin approval. We will notify you once the approval process is complete. Until then, your login will not work. Once approved by the admin, you can access the iKconnect Application.

↩ Reply

➦ Forward

User will receive a mail for successful account creation & notice for admin approval pending

Please write a mail along with your Username to the following mail id to get the admin approval

ikconnectonline.support@kirloskar.com

User – If the user trying to login before admin approval, a notification will be shown as below.

The screenshot shows a web browser window with the address bar displaying `ikconnect.kirloskar.com/KOEL/Login/Login`. The page header includes the Kirloskar Oil Engines logo and navigation links: iKconnect online, Service Info, Parts Info, Diagnostics Info, and Support. A 'Login' link is also present. The main content area features a teal login box with the title 'Please Login'. It contains two input fields: 'User id' (with a placeholder 'oyee Number') and 'Enter your Password'. Below these fields are links for 'Forgot password?', 'Forgot Username?', and 'Sign up'. There are 'Submit' and 'Reset' buttons. A notification box at the bottom of the login form states: 'Your account is pending admin approval. Please wait for some time or contact the admin team, or raise a ticket.' A callout line points from this notification to a separate box on the right.

Notification of admin approval requirement

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SERVICE INFO **PARTS INFO** **DIAGNOSTICS INFO**



KOEL : Admin Verified Successfully Inbox x



noreply_ikonnnectonline@kirloskar.com <noreply_ikonnnectonline@kirloskar.com>

2:47 PM (0 minutes ago)



to me ▾

Dear **User name**

Your account has been successfully verified by the admin. You can now login and enjoy the features of the iKonnnect application.

↩ Reply

➦ Forward

**User will receive a mail for successful Admin verification –
Now the user can login**



iKonnnect online

Service Info



Parts Info



Diagnostics Info



Support



Login

The Premier resource for
Kirloskar Oil Engines Parts,
Service and Diagnostic
information

Please Login

User id

[Forgot password ?](#) [Forgot Username ?](#) [Sign up](#)

Submit

Reset

Enter the login credential -
Click Submit

About iKonnnect online

Raise a Ticket – Before login



iKonnnect online

Click raise a ticket under support tab

Diagnostics Info

Support

Login

Raise a Ticket

Navigation Guide

Contact us



PARTS INFORMATION



SERVICE INFORMATION



DIAGNOSTIC INFORMATION



The Premier resource for
Kirloskar Oil Engines Parts,
Service and Diagnostic

- The user will be notified through a mail communication upon the ticket registration and status changes.
- The admin team will analyze the issue and provide the necessary support

Raise Ticket

Select Issue

Remarks

Select Upload File No file chosen

Note : Please upload only PNG, JPG, or JPEG files.

Priority

Frequency of usage

Ticket /Employee Number

Fill the details and upload a screenshot of an issue occurred for better understanding

Click Submit

Forget Password



iKonnnect online

Service Info



Parts Info



Diagnostics Info



Support



Login

Please Login

Enter Ticket / Employee Number

Enter your Password

Forgot password ? Forgot Username ? Sign up

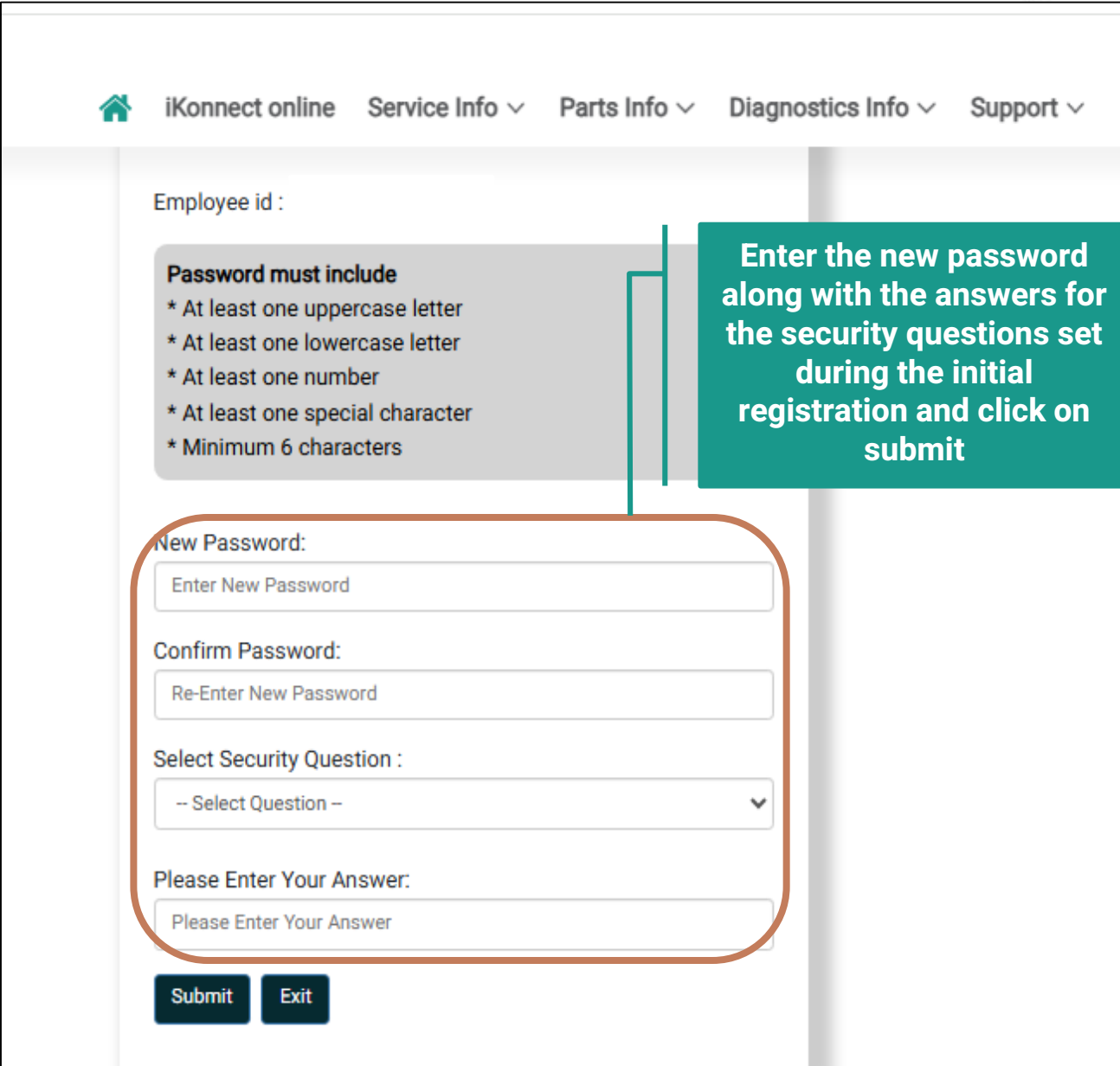
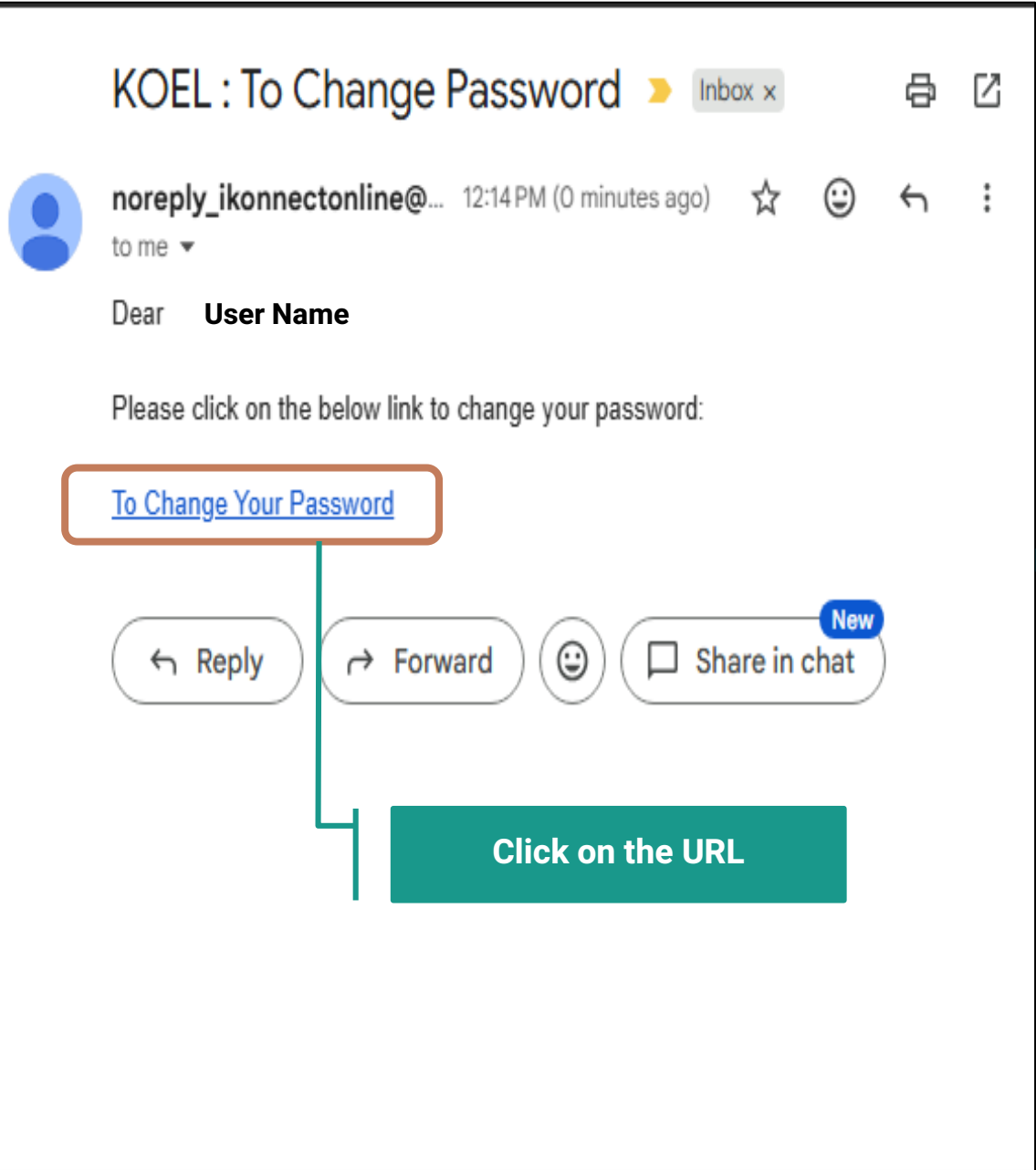
Submit Reset

Click Forget Password

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- The user will be notified through a mail for changing their password.



iKconnect online Service Info Parts Info Diagnostics Info Support

Employee id :

Password must include

- * At least one uppercase letter
- * At least one lowercase letter
- * At least one number
- * At least one special character
- * Minimum 6 characters

Enter the new password along with the answers for the security questions set during the initial registration and click on submit

New Password:

Enter New Password

Confirm Password:

Re-Enter New Password

Select Security Question :

-- Select Question --

Please Enter Your Answer:

Please Enter Your Answer

Submit Exit

Forget Username



iKonnnect online

Service Info



Parts Info



Diagnostics Info



Support



Login

Please Login

Enter Ticket / Employee Number

Enter your Password

Forgot password ? **Forgot Username ?** Sign up

Submit Reset

Click Forget Username

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Forgot Username

Please Enter Your email:

Submit Exit

Enter your registered Email ID and click Submit

- The user will be notified through a mail with the User ID and ask for changing their password.

KOEL : To Reset Password Inbox x

 noreply_ikonnnectonline@... 12:45 PM (0 minutes ago) ☆ 😊 ↩ ⋮
to me ▾

Dear **User Name**
Your User ID is: **User ID**

Please click on the below link to Reset your password:

[To Reset Your Password](#)

↩ Reply ↗ Forward 😊 🗨 Share in chat New

Click on the URL



 iKonnnect online Service Info ▾ Parts Info ▾ Diagnostics Info ▾ Support ▾

Employee id :

Password must include

- * At least one uppercase letter
- * At least one lowercase letter
- * At least one number
- * At least one special character
- * Minimum 6 characters

Enter the new password along with the answers for the security questions set during the initial registration and click on submit

New Password:

Enter New Password

Confirm Password:

Re-Enter New Password

Select Security Question :

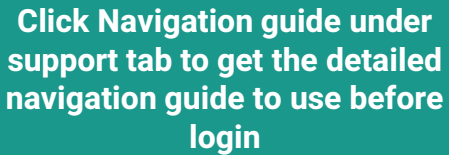
-- Select Question -- ▾

Please Enter Your Answer:

Please Enter Your Answer

Submit

Exit



Contact us

 Login



The Premier resource for
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Service and Diagnostic

<https://ikconnect.kirloskar.com/KOEL/Login/NavigationGuide>





Empowering Service Excellence

iKonnnect Online Provides Customers and Dealers with comprehensive, accessible and instantaneous support to maintain, repair, and optimize Kirloskar Oil engines in the field.